

Annex 1 FOI2021/00040 – IT Contract Information

Category	Service	Key suppliers (incl connections)	Current Contract Value £k (PA)	Contract: Start Date / End Date		The person responsible for this contract and their contact details
1. Unified Communications :	UC / Telephony	Zoom	£369,558	15/2/2019	14/2/2022	ddatbusinessops@ukri.org
	Inbound / Outbound Calling	Academia/Softcat	£276,974.34	04/12/2020	04/12/2023	procurement@uksbs.co.uk
	Contact Centre					
	Teams Direct Routing	Information not held				
2. Connectivity:	WAN	JISC JANET (All WAN connections under UKRI agreement)	£1,299,999	1/8/2020	31/7/2023	ddatbusinessops@ukri.org
	SD WAN					
	Direct Internet Access					
3. Mobility:	Mobile CTNs	O2	£481,000 (Airtime and Data £269,000 Devices £212,000)	11/8/2019	10/8/2021	ddatbusinessops@ukri.org
	Mobile Applications	Information not held				
	Internet of Things (IoT)	Information not held				
4. Cloud	Hosted Cloud Services	Microsoft Azure (ESS Agreement)	£400,000	1/1/2020	31/12/2022	ddatbusinessops@ukri.org
		AWS	£750,000	1/5/2020	30/4/2021	ddatbusinessops@ukri.org
5. Cyber Security	Network security	This information has been withheld under section 31(1)(a).				
	Identity and access management	Microsoft O365 (ESS Agreement)	£800,000	1/1/2020	31/12/2022	ddatbusinessops@ukri.org
	Service Operation Centre and Security Incident Event Monitoring	This information has been withheld under section 31(1)(a).				