27 January 2022

Dear ▮▮▮▮▮▮▮▮

Freedom of Information request: FOI2022/00010

Thank you for your Freedom of Information requests received on the 17 January which have been amalgamated and in which you requested the following:

Your request:

I would like to know the following under the FOI Act.

Please provide me with the total number of electronic devices reported lost or stolen within your organisation over the last five calendar years (2021, 2020, 2019, 2018, 2017)

Example:
2020
- *15 Laptops reported stolen, 34 lost*
- *13 Mobile phones reported stolen, 130 lost*
- *40 Tablet computers reported stolen, 200 lost*

Please also provide an estimated cost per device.

Please provide me with the total number of malicious emails blocked by your organisation over the last three calendar years (2021, 2020, 2019) broken down by year and categorised accordingly.

Example:
2020
- *23,000 suspected phishing emails*
- *250,000 spam emails*
- *13,000 malware*

Our response

I can confirm UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

We note that you sent the same request to several research councils; please note that all research councils, Innovate UK and Research England have been brought together under UK Research and Innovation (UKRI) as of April 2018. As this is the case, all your requests have been collated into a single request under UKRI.

Please provide me with the total number of electronic devices reported lost or stolen within your organisation over the last five calendar years (2021, 2020, 2019, 2018, 2017)

Table 1: Lost/Stolen Mobile phones and laptops

	2017	2018	2019	2020	2021
Number of lost laptops	0	0	0	1	1
Cost inc. VAT	N/A*	N/A	N/A	No value recorded	No value recorded
Number of stolen laptops	2	0	1	0	5
Cost inc. VAT	N/A	N/A	No value recorded	N/A	No value recorded
Number lost (phones only, no tablets)	0	0	7	9	6
Cost inc. VAT	N/A	N/A	~£340	~£311	~£360
Number stolen (phones only, no tablets	1	0	2	1	0
Cost inc. VAT	No value recorded	N/A	~£458	~£458	£0

*N/A means there were no losses therefore not applicable in terms of cost.

Please provide me with the total number of malicious emails blocked by your organisation over the last three calendar years (2021, 2020, 2019) broken down by year and categorised accordingly.

Table 2: Malicious Emails blocked

Please note that all of our anti-spam and phishing systems maintain records for a maximum of 90 days only, therefore this information is not held prior to 2021.

	2021 (<90 days from 21/1/22)
Suspected Spam emails blocked	~14514840
Suspected Phishing emails blocked	~462015
Emails with Malware blocked	~9832

Some anti-spam/phishing systems do not differentiate between spam and phishing; hence the spam figure could include a small number of suspected phishing emails.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance
Email: foi@ukri.org or infogovernance@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: http://www.ico.gov.uk/

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: https://www.ukri.org/about-us/policies-and-standards/complaints-policy/

Yours sincerely,

Information Governance
Information Rights Team
UK Research and Innovation
foi@ukri.org | dataprotection@ukri.org