



[REDACTED]

30 January 2024

Dear [REDACTED],

**Freedom of Information request: FOI2024/00024**

Thank you for your Freedom of Information request received on the 2 January in which you requested the following:

**Your request:**

*Can you please list all the adjustment offered to others with disability [by Innovate UK].*

**Our response:**

I can confirm that UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

In our response to your previous request, issued in February 2021 ([FOI2021/00008](#)<sup>1</sup>), we advised that information was not held regarding a list of reasonable adjustments requested by disabled applicants. This was due to requests for support being treated individually and tailored to support the needs of the individuals making the request.

From September 2022 Innovate UK partnered with a third-party organisation to provide reasonable adjustments support for applicants to Innovate UK competitions. This has been delivered through an initial assessment/evaluation and subsequent strategy support sessions.

The support provided to Innovate UK applicants is flexible and tailored to the needs of the individual. Support offered depends on where the applicant is in the application process, the working style of the applicant and what barriers they are facing, as well as the remaining competition timeframe.

The support offered to applicants between September 2022 and January 2024, fell under the following categories:

- Ensuring the applicant can access and understand the application material, including understanding eligibility
- Enabling applicants with application-related skills including:
  - Note-taking or scribing
  - Planning
  - Reading and writing
  - Organisation and time management
  - Mental health and wellbeing
  - Presentation or interview skills
- Proof-reading support
- Support with additional elements of an application including:
  - Finance
  - Risk Registers
  - Gantt Charts

<sup>1</sup> <https://ukri.disclosurelog.co.uk/case/b7c773fa-9fbd-409b-9b6c-300005adc02d>

- Ensuring free or open-source assistive technology supports applicants in the most impactful and individualised way
- Identifying and creating effective working strategies that take into account the applicant's individual working style, applicant requirements and specific needs
- Supporting applicants with motivation and morale, and enabling them to increase their self-motivation
- Creating positive plans and objectives for upcoming applications
- Support applicants with their research and referencing

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact within the next 40 working days:

Head of Information Governance

Email: [foi@ukri.org](mailto:foi@ukri.org)

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: [www.ico.org.uk](http://www.ico.org.uk).

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,

  
Information Governance  
Information Rights Team  
UK Research and Innovation  
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