



[REDACTED]

22 March 2023

Dear [REDACTED],

**Freedom of Information request: FOI2023/00067**

Thank you for your Freedom of Information request received on the 14 February in which you requested the following:

**Your request:**

- a. *Who provides your WAN and internet connectivity and the annual spend on each?*
- b. *Who provides your SIP trunks and what is the annual spend?*
- c. *Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend?*
- d. *Who provides your LAN infrastructure and what is your annual spend?*
- e. *Who provides your WIFI infrastructure and what is your annual spend?*
- f. *Please confirm the manufacturer(s) of your wired network core and edge switching?*
- g. *When was your core network installed?*
- h. *Has it been updated subsequently?*
- i. *Who maintains your core network?*
- j. *When is the contract renewal date?*
- k. *Please confirm value of the initial project*
- l. *Please confirm the value of annual support/maintenance services (in £)?*

**Our response**

I can confirm that UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

- a. Who provides your WAN and internet connectivity and the annual spend on each
  - I. JISC
  - II. £1.2 million, including additional network maintenance & support costs.
- b. Who provides your SIP trunks and what is the annual spend
  - I. SCB Global
  - II. Approximately £50k (April 2022 to April 2023)
- c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
  - I. JISC
  - II. Internet
  - III. £1.2 million, including additional network maintenance & support costs.
- d. Who provides your LAN infrastructure and what is your annual spend
  - I. Internally managed
  - II. We estimate that the cost of complying with your request would exceed the appropriate statutory limit as specified within Section 12 of the FOIA which for UKRI is set at £450. This represents the estimated cost of 18 hours of staff resource on locating, retrieving and extracting the information. This is because infrastructure is managed internally by each separate UKRI Institute / Research

Centre / Facility. Searching for this information and compiling it would exceed the statutory limit of 18 hours.

- e. Who provides your WIFI infrastructure and what is your annual spend
  - I. Internally managed
  - II. We estimate that the cost of complying with your request would exceed the appropriate statutory limit as specified within Section 12 of the FOIA which for UKRI is set at £450. This represents the estimated cost of 18 hours of staff resource on locating, retrieving and extracting the information. This is because infrastructure is managed internally by each separate UKRI Institute / Research Centre / Facility. Searching for this information and compiling it would exceed the statutory limit of 18 hours.
- f. Please confirm the manufacturer(s) of your wired network core and edge switching?  
Cisco
- g. When was your core network installed?  
Within the last five years
- h. Has it been updated subsequently?  
Yes
- i. Who maintains your core network?  
CDW
- j. When is the contract renewal date?  
30/09/2023
- k. Please confirm value of the initial project  
£898,382
- l. Please confirm the value of annual support/maintenance services (in £)?  
£299,461

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance


Email: [foi@ukri.org](mailto:foi@ukri.org)

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: [www.ico.org.uk](http://www.ico.org.uk).

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,

  
Information Governance  
Information Rights Team  
UK Research and Innovation  
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