



[REDACTED]

31 October 2023

Dear [REDACTED]

Freedom of Information request: FOI2023/00757

Thank you for your Freedom of Information request received on the 3 October in which you requested the following:

Your request:

1. Which ERP (Enterprise Resource Management) or Finance system is currently used?
2. What was the total value of the contract?
3. What is the annual value of the contract
4. When does your contract expire?
5. Do you have any planned upgrades of the software? If so, when?
6. Are you planning to go to market for a different ERP/ Finance system? If so, when?
7. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.
8. Which, if any, other Non-Departmental Public Bodies share use of this service with you?

Our response:

I can confirm that UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

We note that you sent the same request to several research councils; please note that all research councils (AHRC, BBSRC, EPSRC, ESRC, MRC, NERC and STFC), Innovate UK and Research England were brought together under UKRI as of April 2018. As this is the case, all your requests have been collated into a single request under UKRI.

1. Which ERP (Enterprise Resource Management) or Finance system is currently used?

UKRI currently use two main ERP systems, Oracle eBusiness Suite and Workday, which are provided by UK SBS, the shared service provider for UKRI. Oracle eBusiness Suite is used by the seven research councils and Research England, while Innovate UK are currently using Workday.

2. What was the total value of the contract?

Oracle eBusiness Suite	£7,750,700 (a three year contract from May 2023 to May 2026)
Workday	£874,632 (July 2022 to July 2024)

3. What is the annual value of the contract?

Oracle eBusiness Suite	£3,881,155 (FY 23/24)
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Workday	£437,316 (July 23/24)
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4. When does your contract expire?

Oracle eBusiness Suite	31 st May 2026
Workday	25 th July 2024

5. Do you have any planned upgrades of the software? If so, when?

UKSBS are in the process of implementing Oracle Fusion which is an upgrade to the existing Oracle eBS system and will also replace Workday for Innovate UK. The Oracle Fusion contract is a 5 year contract which commenced in May 2022 with a 24 month extension option. It will expire in May 2029.

6. Are you planning to go to market for a different ERP/ Finance system?

The procurement process for a new system has recently been carried out (in 2022), and Oracle Fusion will be the new system. UK SBS are in the process of implementing Oracle Fusion for use for and by UKRI.

7. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.

UKSBS are responsible for the ERP/Finance system and can be contacted at corporatecommercial@uksbs.co.uk

Please note that the name, job title and contact details of the person responsible for the ERP/Finance system has been withheld. We consider that this information constitutes personal data and falls under the exemption at section 40(2) of the FOI Act. Section 40(2) exempts personal information such as names of individuals from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would, amongst other things, contravene one of the data protection principles. Disclosing this information would contravene the first Data Protection Principle as defined under Section 86 of the Data Protection Act 2018 and Article 5 of the UK General Data Protection Regulation (UK GDPR). Section 40(2) is an absolute exemption and does not require a public interest test.

8. Which, if any, other Non-Departmental Public Bodies share use of this service with you?

UKSBS and UKRI only will use this Oracle Fusion system when it goes live.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance


Email: foi@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: www.ico.org.uk.

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,


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Information Rights Team
UK Research and Innovation
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