



[REDACTED]

16 February 2023

Dear [REDACTED]

**Freedom of Information request: FOI2023/00001**

Thank you for your Freedom of Information request received on the 3 January in which you requested the following:

**Your request:**

*Update to FOI2022/00223*

*As per my records, Azure hosting contract has expired. I would like to know whether this contract is still valid or replaced by any other supplier. If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates*

**Our response**

I can confirm that UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

There is a new Azure hosting contract, which ends 30 November 2025. More information on this contract can be found on the Contracts Finder: [UK SBS DDaT21473 UKRI Azure cloud computing services - Contracts Finder](#).<sup>1</sup>

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

Cloud Hosting.

2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?

Phoenix Software Limited

3. What is the annual contract value for each contract?

The total contract value is £2 million for 4-year contract.

4. What type of cloud environment? Private Cloud- a distinct and secure cloud-based environment in which only the specified client can operate. Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet. Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

Public Cloud.

<sup>1</sup> <https://www.contractsfinder.service.gov.uk/Notice/8a07e66a-07a5-4dd1-ac52-3ca39f8968bf>

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

01/12/2021

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

30/11/2025

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

Reviewing of contracts commence around 12 months prior to the existing contracts expiration date, therefore the business will be reviewing the UKRI requirements in late 2024

8. What is the contract period in years? Please include whether the agreement has any extension periods?

4 years

9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better.

File storage, Application hosting, Web hosting, virtual machines, firewalls, data services, VPN and logging.

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

This information is withheld under section 40, personal information. All enquires related to contracts can be made through [ddatprocurement@uksbs.co.uk](mailto:ddatprocurement@uksbs.co.uk). UK SBS are a shared service provider and manage the contract on behalf of UKRI.

We are exempting the names and contact details of individuals under section 40(2) of the FOIA. Disclosing this information would contravene the first Data Protection Principle as defined under Section 86 of the Data Protection Act 2018 and Article 5 of EU General Data Protection Regulation (GDPR) 2016. Section 40(2) is an absolute exemption and does not require a public interest test.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance

Email: [foi@ukri.org](mailto:foi@ukri.org)

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: [www.ico.org.uk](http://www.ico.org.uk).

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,

[Redacted Signature]

Information Governance  
Information Rights Team  
UK Research and Innovation  
[foi@ukri.org](mailto:foi@ukri.org) | [dataprotection@ukri.org](mailto:dataprotection@ukri.org)