



[REDACTED]

6 July 2020

[REDACTED]

Freedom of Information request: FOI2020/00175

Thank you for your Freedom of Information request received on the 17 June in which you requested the following from the Science Technology and Facilities Council (STFC), Biotechnology and Biological Sciences Research Council (BBSRC), and Medical Research Council (MRC):

Your request:

- *What reseller do you prefer to buy your Software through?*
- *Are there any favoured frameworks you tend to use?*
- *Who is the decision-maker for IT Purchasing?*
- *Who is your mobile phone provider?*
- *What Mobile Device Management Solution are you using and when is the renewal date?*
- *What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?*
- *What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?*
- *Do you currently use a document security or digital rights management tool and when is the renewal date?*
- *What are you using for instant messaging?*
- *Who do you currently use for your Annual IT health checks and when is your next one due?*
- *What email exchange server are you running? Cloud or on-premise?*
- *What antivirus software/tool do you use and when is the renewal date?*
- *Do you have an incident response team within your IT department?*

Our response

I can confirm UK Research and Innovation (UKRI) hold the information relevant to your request.

Please note that STFC, BBSRC, and MRC (together with AHRC, ESRC, EPSRC, NERC, Innovate UK and Research England) form part of the legal entity UK Research and Innovation (UKRI). Further background information on UKRI is available at: <https://www.ukri.org/about-us/our-councils/>. We are therefore answering your request in relation to our UKRI head office, Polaris House.

Please see the information outlined below with each question answered in turn.

- *What reseller do you prefer to buy your Software through?*
UKRI has no preferred reseller
- *Are there any favoured frameworks you tend to use?*
G-Cloud 11, KCS Software Products & Associated Services 2, LUPC SLRA, Health Trust Europe, NHS Link, NHS Cloud Solutions, Tech Products & Associated Services, DOS, JISC Networks & Switches

- *Who is the decision-maker for IT Purchasing?*
Digital, Data and Technology Business Operations

We are withholding the name of the decision maker for IT purchasing under section 40(2) of the FOIA. Disclosing this information would contravene the first Data Protection Principle as defined under Section 86 of the Data Protection Act 2018 and Article 5 of EU General Data Protection Regulation (GDPR) 2016. Section 40(2) is an absolute exemption and does not require a public interest test.

- *Who is your mobile phone provider?*
O2
- *What Mobile Device Management Solution are you using and when is the renewal date?*
Intune (Part of our O365 A5 license) - renewal date: December 2020
- *What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?*
ATP elements within O365 and Lookout.
ATP - renewal date: December 2020. Lookout - renewal date: September 2021
- *What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?*
UKRI does not utilise Virtual Desktop Software
- *Do you currently use a document security or digital rights management tool and when is the renewal date?*
Corporate records management for UKRI is managed through Objective (Objective Corporation Ltd) – renewal date March 2021.
- *What are you using for instant messaging?*
Zoom Chat and Microsoft Teams
- *Who do you currently use for your Annual IT health checks and when is your next one due?*
UKRI has no preferred supplier, IT health checks are completed on an ad hoc basis as required
- *What email exchange server are you running? Cloud or on-premise?*
Exchange / Microsoft O365 (Cloud)
- *What antivirus software/tool do you use and when is the renewal date?*
Sophos – renewal date: March 2021
- *Do you have an incident response team within your IT department?*
Yes

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance
Email: foi@ukri.org or infogovernance@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: <http://www.ico.gov.uk/>

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,

[Redacted Signature]

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Information Rights Team
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