

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Freedom of information request (Our ref: IDA 284511)
Date: 15 February 2022 16:35:11
Attachments: [image001.png](#)

Dear [REDACTED]

Our ref: IDA 284511

Thank you for your request dated 24th January 2022, made under the Freedom of Information Act 2000.

Your request was for an answer as to whether or not the National Geoscience Data Centre currently has the CoreTrustSeal of Approval certification.

In answer to your question NGDC does not currently have the CoreTrustSeal certification. The last NGDC certification period ended on 24th January 2021 and although NGDC started the process of re-certification in 2019 and have been actively engaged in the process since then (including submitting application forms, paying the fees for re-certification and meeting all required deadlines and requirements), circumstances outside the control of NGDC mean that the award has not yet been made. NGDC is still actively engaging weekly with CoreTrustSeal however the next stage of the process is with them and NGDC awaits their decision.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance
Email: foi@ukri.org or infogovernance@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: <http://www.ico.gov.uk/>

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Regards

[REDACTED]
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Enquiry Service Manager

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