

UKRI People Survey 2022: STFC report

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1. Background and methodology



Background and methodology

The UKRI People Survey was made available to all colleagues across UKRI via the following methods:

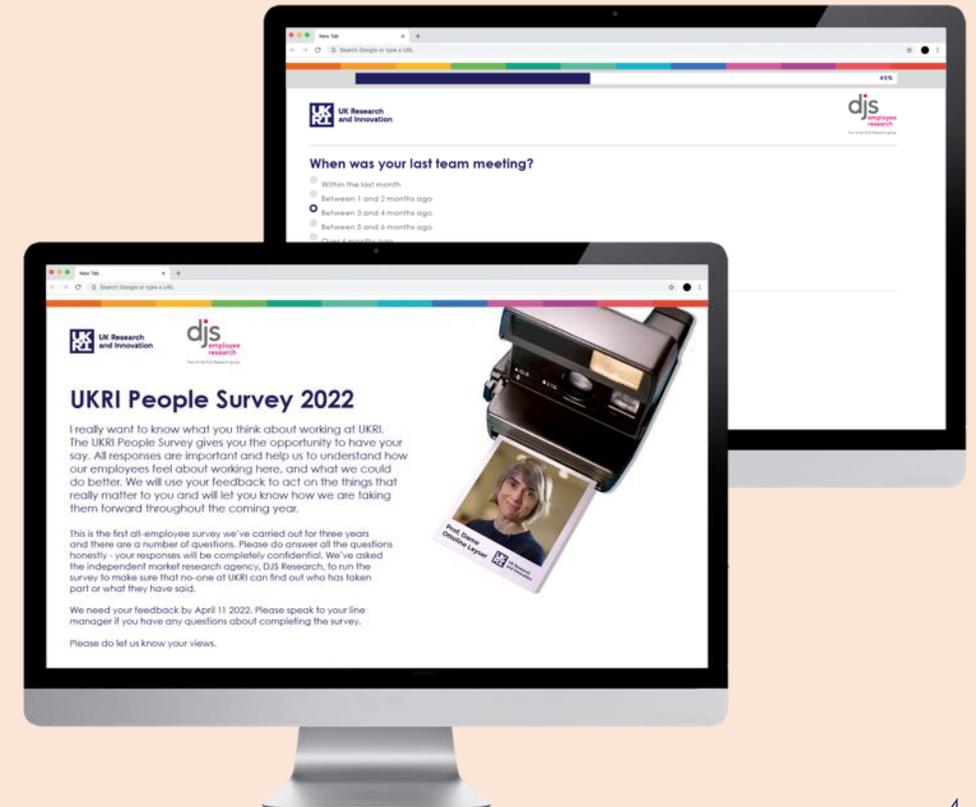
- Online survey emailed to work accounts
- Paper copies available for colleagues unable to complete the survey online
- The option of completing the survey over the telephone with one of the DJS Research project team

The survey was live between **7** and **29 April 2022**.

This report provides a summary of the results for **STFC**, with comparisons to the UKRI average.

The survey questions were designed in close consultation with colleagues across UKRI through focus groups and a user-testing pilot. The survey explored topics such as:

- Engagement
- Line management and senior leadership
- Learning and development
- Performance management
- Organisational objectives and purpose
- Team working
- Pay and benefits
- Resources and workload
- Inclusion and fair treatment, discrimination, bullying and harassment
- Wellbeing



A guide to this report

Rounding

Results are presented as whole numbers for ease of reading and interpretation. Rounding is performed at the last stage of calculation for maximum accuracy. Therefore, where results are presented as % (percent) positive, % (percent) neutral or % (percent) negative, there may be instances where the results do not total 100 percent.

% (percent) positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses (e.g. “strongly agree + agree”) and dividing by the number of respondents who answered the question.

Confidentiality

It is DJS Research's practice not to present the results of groups to the extent where the confidentiality of individuals may be compromised. Results for teams or departments where **less than 10 responses** have been received will not be presented in the reports. However, their data will still contribute to the scores for their council/area and the organisation overall.

Council/area labelling

Some questions within the survey asked colleagues to consider their council or area specifically and not UKRI as a whole. Throughout this report, where we show the term **[council/area]**, this indicates where a question was asked of a person's council or area and not UKRI as a whole.

2. Headline findings



Average scores per survey theme (1)

Engagement with UKRI	Engagement with [council/area]	My work	Organisational objectives and purpose	My manager
57% Difference to UKRI -1%	70% Difference to UKRI +1%	76% Difference to UKRI +3%	62% Difference to UKRI -1%	74% Difference to UKRI 0%
Support for managers	My team	Learning and development	Pay and benefits	Resources and workload
70% Difference to UKRI -1%	80% Difference to UKRI -1%	57% Difference to UKRI +2%	38% Difference to UKRI -2%	67% Difference to UKRI +1%

The scores shown above are calculated by applying a weighting to each response on the 5-point agreement scale. This approach means that a score of 100 percent is equivalent to all colleagues saying strongly agree to all questions in the section, while a score of 0 percent is equivalent to all colleagues saying strongly disagree to all questions.

Average scores per survey theme (2)

Inclusion and fair treatment 75% Difference to UKRI +1%	Wellbeing 67% Difference to UKRI 0%	Senior leadership within UKRI 57% Difference to UKRI 0%	Senior leadership within [council/area] 63% Difference to UKRI +2%	Senior leadership within department 68%
Managing change 51% Difference to UKRI +1%	Organisational culture 76% Difference to UKRI +2%	Experienced discrimination 4% Difference to UKRI -1%	Experienced bullying or harassment 6% Difference to UKRI -1%	

The scores shown above are calculated by applying a weighting to each response on the 5-point agreement scale. This approach means that a score of 100 percent is equivalent to all colleagues saying strongly agree to all questions in the section, while a score of 0 percent is equivalent to all colleagues saying strongly disagree to all questions.

Comparisons to the UKRI average

Response rate: 68%

No. of responses: 1815 of 2667

Questions scoring most positively in comparison to the UKRI average	% (percent) positive	Difference to UKRI average (% point)
I feel involved in the decisions that affect my work	67%	+6 ↑
My work gives me a sense of personal accomplishment	84%	+6 ↑
The Senior Leadership Team at [council/area] keeps me informed about matters that affect me	62%	+5 ↑
I am sufficiently challenged by my work	87%	+5 ↑
I believe the actions of [council/area]'s Senior Leadership Team are consistent with [council/area]'s values	66%	+5 ↑

Questions scoring least positively in comparison to the UKRI average	% (percent) positive	Difference to UKRI average (% point)
In general, how often do you discuss your personal wellbeing and/or work-related stress with your manager? (% at least monthly)	59%	-7 ↓
Compared to people doing a similar job in other organisations, I feel my pay is reasonable	11%	-6 ↓
I have a clear understanding of UKRI's objectives	49%	-6 ↓
I feel a strong personal attachment to UKRI	28%	-4
I am proud when I tell others I am part of UKRI	60%	-4

Questions with the strongest responses

Strengths: What are colleagues most positive about?

Most positively scoring questions 	% (percent) positive (net agree)
I am trusted to carry out my job effectively	94%
I am interested in my work	94%
My manager trusts me to do my job effectively, even if I am not working from the same location as them	93%
I have the skills I need to do my job effectively	92%
My manager is considerate of my life outside work	90%
I am treated with respect by the people I work with	90%

Areas of concern: What are colleagues most negative about?

Most negatively scoring questions 	% (percent) negative (net disagree)
Compared to people doing a similar job in other organisations, I feel my pay is reasonable	72%
I feel that my pay adequately reflects my performance	60%
There are opportunities for promotion within my current role	50%
I am satisfied with the total benefits package	41%
I have the opportunity to contribute my views before decisions are made that affect me	35%

Note: only agree/disagree scale questions asked to all colleagues are included in this analysis. Yes/no questions and agree/disagree scale questions not asked to all have been excluded to ensure consistent and like for like comparisons.

3. Employee engagement



Engagement with UKRI

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Engagement with UKRI index score*		57%	-1
I am proud when I tell others I am part of UKRI		60%	-4
I would recommend UKRI as a great place to work		62%	0
I feel a strong personal attachment to UKRI		28%	-4
UKRI inspires me to do the best in my job		38%	-2

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

*The employee engagement index is calculated by applying a weighting to each response on the 5-point agreement scale. This approach means that a score of 100 percent is equivalent to all respondents saying strongly agree to the four questions in the above table, while a score of 0 percent is equivalent to all respondents saying strongly disagree to all four questions.

Engagement with STFC

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Engagement with STFC index score*		70%	+1
I am proud when I tell others I am part of STFC		83%	+2
I would recommend STFC as a great place to work		77%	+4
I feel a strong personal attachment to STFC		60%	+2
STFC inspires me to do the best in my job		62%	+2

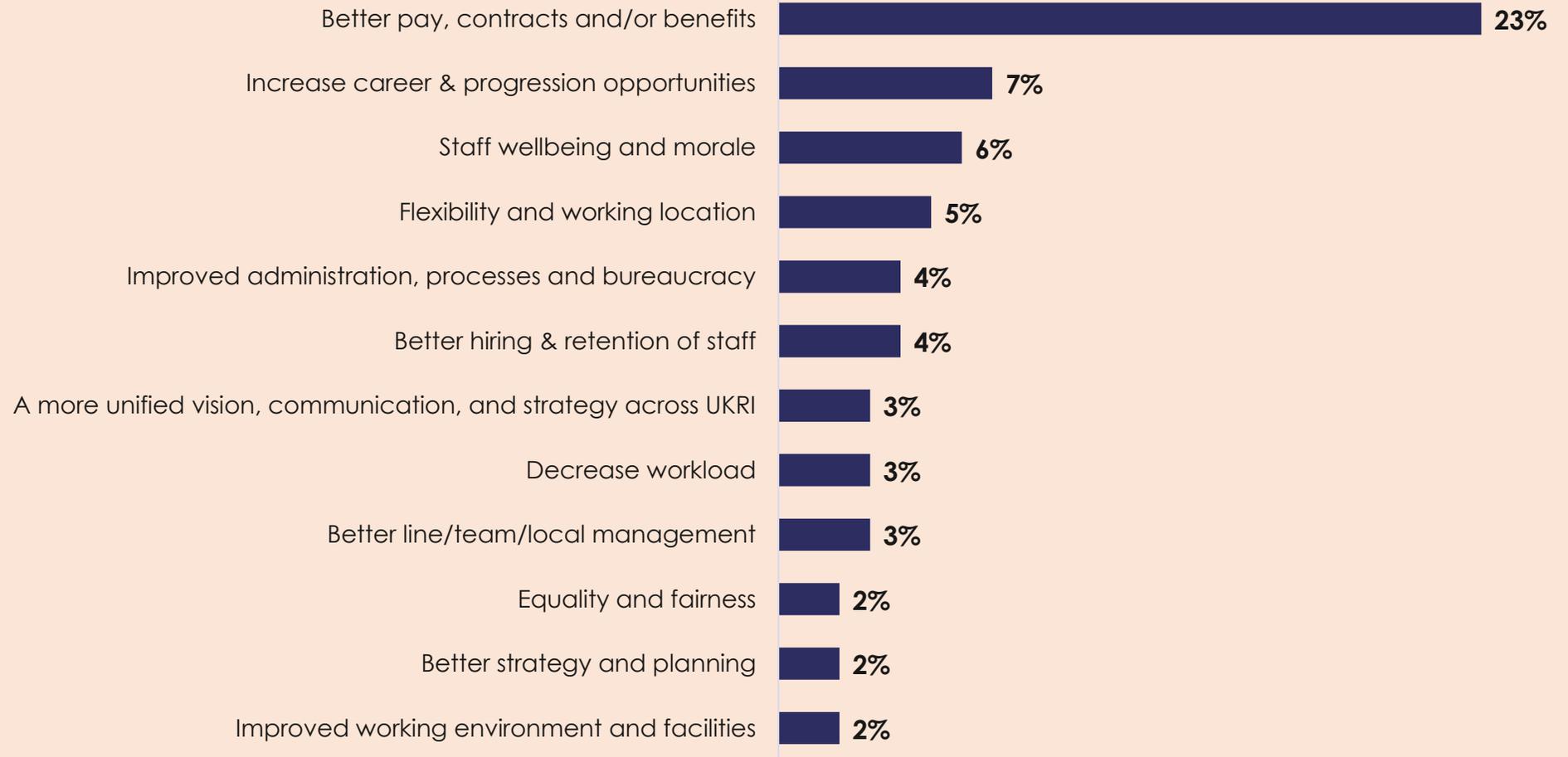
Base: All respondents, excluding UKRI Corporate Hub. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

*The employee engagement index is calculated by applying a weighting to each response on the 5-point agreement scale. This approach means that a score of 100 percent is equivalent to all respondents saying strongly agree to the four questions in the above table, while a score of 0 percent is equivalent to all respondents saying strongly disagree to all four questions.

4. Open text themes



What one change would improve your working life at UKRI?



Base: All respondents. Only showing responses of 2% and above. 3% Other, 0% Don't know, 56% No comment.

5. All questions by survey theme



My work

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
My work index score		76%	+3
I am interested in my work		94%	+2
I am sufficiently challenged by my work		87%	+5 ↑
My work gives me a sense of personal accomplishment		84%	+6 ↑
I feel involved in the decisions that affect my work		67%	+6 ↑
I am recognised for the way in which I approach my work, not just for what I contribute		64%	+1
I have a choice in deciding how I do my work		85%	+1

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Organisational objectives and purpose

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Organisational objectives and purpose index score		62%	-1
I have a clear understanding of UKRI's objectives		49%	-6 ↓
I understand how my work contributes to UKRI's objectives		55%	-3
UKRI motivates me to help it achieve its objectives		22%	-3
I have a clear understanding of STFC's objectives*		76%	+1
I understand how my work contributes to STFC's objectives*		81%	+3
STFC motivates me to help it achieve its objectives*		51%	+1

Base: All respondents (*excluding UKRI Corporate Hub). Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

My manager (1)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
My manager index score		74%	0
My manager motivates me to be more effective in my job		73%	+1
My manager is considerate of my life outside work		90%	+1
My manager is open to my ideas		89%	+1
My manager recognises when I have done my job well		85%	+2
I receive regular feedback on my performance		63%	-1
My manager trusts me to do my job effectively, even if I am not working from the same location as them		93%	0

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

My manager (2)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
My manager index score		74%	0
The feedback I receive helps me to improve my performance		68%	0
I think that my performance is evaluated fairly		74%	+1
Poor performance is dealt with effectively in my team		38%	0
The one-to-one conversations I have with my manager are helping me to achieve my full potential		63%	-1

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Performance management



		% (percent) at least monthly	Difference to UKRI average (% point)
In general, how often do you discuss the following with your manager?			
How well you're meeting your objectives		46%	+3
Your development needs and career goals		23%	-3
Your personal wellbeing and/or work-related stress		59%	-7 ↓

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Support for managers

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Support for managers index score		70%	-1
I feel confident in supporting the health, safety and wellbeing of the people I manage		89%	0
I feel confident in addressing poor performance in my team		61%	-4
I receive, or have access to, the training I need in order to be an effective manager		67%	-1

Base: All respondents who line manage or supervise others. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

My team

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
My team index score		80%	-1
The people in my team can be relied upon to help when things get difficult in my job		86%	-1
The people in my team work together to find ways to improve the service we provide		84%	-1

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Learning and personal development

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Learning and personal development index score		57%	+2
I am able to access the right learning and development opportunities for my current role when I need to		67%	+4
Learning and development activities I have completed in the past 12 months have helped to improve my performance		53%	+1
There are opportunities for me to develop in my career across UKRI		39%	0
There are opportunities for promotion within my current role		24%	+3
Learning and development opportunities I have completed while working within UKRI are helping me to develop my career		45%	+1
I think my current job makes the most of my skills and strengths		60%	+3

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Pay and benefits

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Pay and benefits index score		38%	-2
I feel that my pay adequately reflects my performance		21%	-4
I am satisfied with the total benefits package		33%	-3
Compared to people doing similar work in other parts of UKRI, I feel my pay is reasonable		30%	-1
Compared to people doing a similar job in other organisations, I feel my pay is reasonable		11%	-6 ↓

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Resources and workload

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Resources and workload index score		67%	+1
I can find the information I need to do my job effectively		70%	+3
Organisational processes support me to work efficiently		37%	-2
I have clear work objectives		80%	+2
I have the skills I need to do my job effectively		92%	0
I have access to the tools and equipment I need to do my job effectively		81%	+3
I have an acceptable workload		63%	+3
I achieve a good balance between my work life and my private life		67%	0

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Inclusion and fair treatment

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Inclusion and fair treatment index score		75%	+1
I am treated fairly at work		86%	+1
I am treated with respect by the people I work with		90%	+1
I feel valued for the work I do		74%	+3
I think that UKRI respects individual differences (e.g. cultures, working styles, backgrounds, ideas, etc.)		73%	+1
I feel able to challenge inappropriate behaviour in the workplace		67%	+4
UKRI is committed to creating a diverse and inclusive workplace		73%	+2

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Discrimination, bullying and harassment

● Yes, while working within UKRI
 ● Yes, while working for a different organisation
 ● No
 ● Prefer not to say

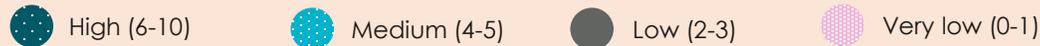
		% (percent) yes, while working within UKRI	Difference to UKRI average (% point)
Have you been discriminated against at work during the past 12 months?		4%	-1
Have you been bullied or harassed at work during the past 12 months?		6%	-1

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Wellbeing (1)



					% (percent) positive (7-10)	Difference to UKRI average (% point)
Overall, how satisfied are you with your life nowadays? (10 is completely satisfied)	9%	51%	26%	14%	59%	-1
Overall, to what extent do you feel that the things you do in your life are worthwhile? (10 is completely worthwhile)	19%	49%	21%	12%	67%	-1
Overall, how happy did you feel yesterday? (10 is completely happy)	15%	42%	25%	18%	57%	-2
					% (percent) negative (6-10)	Difference to UKRI average (% point)
Overall, how anxious did you feel yesterday? (10 is completely anxious)	34%	19%	27%	20%	34%	-1



Base: All respondents, excluding prefer not to say. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Wellbeing (2)



		% (percent) positive	Difference to UKRI average (% point)
In general, how would you rate your overall mental health now?		65%	0
In general, how would you rate your overall physical health now?		67%	+1

Base: All respondents, excluding prefer not to say. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Wellbeing (3)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Wellbeing index score		67%	0
UKRI cares about my wellbeing		55%	-1
My manager creates a positive atmosphere at work which supports my health and wellbeing		72%	-1
During the last 12 months, I have felt unwell as a result of work-related stress*		53%	+2
In the last 12 months, I have experienced musculoskeletal problems (MSD)*		64%	+1

Base: All respondents (*excluding prefer not to say). Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Senior leadership within UKRI (1)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

					% (percent) positive	Difference to UKRI average (% point)	
Senior leadership within UKRI index score					57%	0	
The Senior Leadership Team in UKRI are sufficiently visible	6%	38%	34%	16%	5%	44%	-3
I believe the actions of the UKRI Senior Leadership Team are consistent with UKRI's values	5%	37%	52%	5%	1%	43%	0
I believe that UKRI's Senior Leadership Team have a clear vision for the future of UKRI	6%	39%	47%	7%	1%	44%	0
Overall, I have confidence in the decisions made by UKRI's Senior Leadership Team	6%	33%	49%	11%	1%	37%	-1
The Senior Leadership Team in UKRI keeps me informed about matters that affect me	5%	42%	39%	11%	1%	47%	-2

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Senior leadership within UKRI (2)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

			% (percent) positive	Difference to UKRI average (% point)
Senior leadership within UKRI index score			57%	0
The communication we receive from UKRI's Senior Leadership Team is honest and open			47%	-1
I feel positive about the future of UKRI			48%	+1
I believe that the UKRI Senior Leadership Team will take action on the results from this survey			40%	0
I think the senior leaders in UKRI took effective action on the results of the last survey in 2019			15%	0

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Senior leadership within STFC (1)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Senior leadership within STFC index score		63%	+2
The Senior Leadership Team in STFC are sufficiently visible		63%	+4
I believe the actions of STFC's Senior Leadership Team are consistent with STFC's values		66%	+5 ↑
I believe that the Senior Leadership Team have a clear vision for the future of STFC		62%	+5 ↑
Overall, I have confidence in the decisions made by STFC's Senior Leadership Team		57%	+4

Base: All respondents, excluding UKRI Corporate Hub. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Senior leadership within STFC (2)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

			% (percent) positive	Difference to UKRI average (% point)
Senior leadership within STFC index score			63%	+2
The Senior Leadership Team at STFC keeps me informed about matters that affect me			62%	+5 ↑
The communication we receive from STFC's Senior Leadership Team is honest and open			59%	+4
I believe that the Senior Leadership Team in STFC will take action on the results from this survey			46%	+1
I think the senior leaders in STFC took effective action on the results of the last survey in 2019			21%	+1

Base: All respondents, excluding UKRI Corporate Hub. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Senior leadership within department/division (1)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive
Senior leadership within department/division index score		68%
The Senior Leadership Team in my department are sufficiently visible		80%
I believe the actions of my department's Senior Leadership Team are consistent with STFC's values		76%
I believe that the Senior Leadership Team in my department have a clear vision for the future		67%
Overall, I have confidence in the decisions made by my departmental Senior Leadership Team		70%

Base: All respondents in STFC, NERC BAS, NERC BGS. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Senior leadership within department/division (2)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

**%
(percent)
positive**

Senior leadership within department/division index score				68%		
My departmental Senior Leadership Team keep me informed about matters that affect me	23%	49%	19%	7%	72%	
The communication we receive from my department's Senior Leadership Team is honest and open	26%	46%	21%	6%	72%	
I believe that the Senior Leadership Team in my department will take action on the results from this survey	14%	37%	34%	10%	5%	51%
I think the senior leaders in my department took effective action on the results of the last survey in 2019	7%	19%	60%	9%	5%	26%

Base: All respondents in STFC, NERC BAS, NERC BGS. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Managing change (1)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Managing change index score		51%	+1
I feel that change is managed well in STFC		38%	+4
I feel that change is managed well in UKRI as a whole		25%	+2
As an organisation, UKRI adapts well to change		27%	0
When changes are made across UKRI they are usually for the better		23%	-1

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Managing change (2)

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Managing change index score		51%	+1
I get to find out the reasons behind key changes that happen across UKRI		26%	-2
I understand what support is available to me as I am affected by change within UKRI		31%	-3
I have the opportunity to contribute my views before decisions are made that affect me		25%	-1
I think it is safe to challenge the way things are done across UKRI		41%	+3

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Organisational culture

● Strongly agree
 ● Agree
 ● Neither
 ● Disagree
 ● Strongly disagree

		% (percent) positive	Difference to UKRI average (% point)
Organisational culture index score		76%	+2
I am trusted to carry out my job effectively		94%	+1
I believe I would be supported if I try a new idea, even if it may not work		82%	+4
I believe my opinion is valued at work		83%	+4
I feel welcome to express my true feelings at work		73%	+4
In UKRI, people are encouraged to speak up when they identify a serious policy or delivery risk		65%	+2

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

Your plans for the future

		% (percent)	Difference to UKRI average (% point)
Which of the following statements most accurately reflects your current thoughts about working within UKRI?			
I want to leave UKRI as soon as possible		3%	-1
I want to leave UKRI within the next 12 months		13%	-1
I want to stay working within UKRI for at least the next year		35%	-1
I want to stay working within UKRI for at least the next three years		49%	+3

Base: All respondents. Note: data labels <5 percent not shown. Scores in the “difference” column show arrows to denote where the report score is at least **5 percent above** or **5 percent below** the comparator.

For more information



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The logo for 'djs employee research' features the lowercase letters 'djs' in a grey, lowercase, sans-serif font. A small pink dot is positioned above the 'j'. To the right of 'djs', the words 'employee' and 'research' are stacked vertically in a pink, lowercase, sans-serif font.

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