

[REDACTED]

10 August 2023

Dear [REDACTED],

**Freedom of Information request: FOI2023/00580**

Thank you for your Freedom of Information request received on the 1 August in which you requested the following:

**Your request:**

*I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.*

*The type of contract I wish to see is below:*

- 1. Dedicated hosting- Managed environment*
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.*
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.*

*Not all of these will be applicable to the organisation.*

*For the different types of hosting services, can you provide me with the following information:*

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?*
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?*
- 3. What is the annual contract value for each contract?*
- 4. What type of cloud environment?*  
*Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.*  
*Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.*  
*Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.*
- 5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*
- 6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*
- 7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*
- 8. What is the contract period in years? Please include whether the agreement has any extension periods?*
- 9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,*
- 10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.*

## Our response:

I can confirm that UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

As previously advised in our response to FOI2021/00257, UKRI has two contracts that fall within scope of your request, one for AWS and one for Azure. We can confirm that this has not changed.

Our response to your previous request, FOI2023/00001, provided details of the [Azure contract](#)<sup>1</sup>, which is not due to expire until 30/11/2025. A copy of this response is available on our [Disclosure Log](#)<sup>2</sup> for your reference.

The [AWS contract](#)<sup>3</sup> has been renewed, the updated details of which are as follows:

1. *Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?*

Cloud Hosting.

2. *Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?*

Jisc Services Ltd.

3. *What is the annual contract value for each contract?*

£2,000,000

4. *What type of cloud environment?*

Public Cloud.

5. *What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*

01/02/2023

6. *What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*

31/01/2025

7. *When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*

This is a continuous process; reviews are initiated 100 days prior to the contract renewal date.

8. *What is the contract period in years? Please include whether the agreement has any extension periods?*

2 years + 2 options to extend by a further 12 months.

9. *What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,*

File storage, application hosting, web hosting, virtual machines, firewalls, data services, VPN and logging.

10. *Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.*

<sup>1</sup> <https://www.contractsfinder.service.gov.uk/Notice/8a07e66a-07a5-4dd1-ac52-3ca39f8968bf>

<sup>2</sup> <https://ukri.disclosurelog.co.uk/case/22b26042-4057-4ab4-af06-2058e1ebc7cc>

<sup>3</sup> <https://www.contractsfinder.service.gov.uk/notice/1a891408-fd00-4b88-a25f-4450abfd0c6e>

This information is withheld under section 40, personal information. All enquires related to contracts can be made through [ddatprocurement@uksbs.co.uk](mailto:ddatprocurement@uksbs.co.uk). UK SBS are a shared service provider and manage the contract on behalf of UKRI.

We are exempting the names and contact details of individuals under section 40(2) of the FOIA. Disclosing this information would contravene the first Data Protection Principle as defined under Section 86 of the Data Protection Act 2018 and Article 5 of EU General Data Protection Regulation (GDPR) 2016. Section 40(2) is an absolute exemption and does not require a public interest test.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact within the next 40 working days:

Head of Information Governance  
Email: [foi@ukri.org](mailto:foi@ukri.org)

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: [www.ico.org.uk](http://www.ico.org.uk).

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,

  
Information Governance  
Information Rights Team  
UK Research and Innovation  
[foi@ukri.org](mailto:foi@ukri.org) | [dataprotection@ukri.org](mailto:dataprotection@ukri.org)