



[REDACTED]

27 August 2024

Dear [REDACTED],

Freedom of Information request: FOI2024/00670

Thank you for your Freedom of Information request received on the 30 July in which you requested the following:

Your request:

Please may you provide me with:

- 1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?*
- 2. How much you are paying annually for this contract, and where do you advertise for this tender?*

This is to identify tender opportunities, please provide the information in the form of an email.

Our response

I can confirm that UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

We note that you sent the same request to several research councils; please note that all research councils, Innovate UK and Research England have been brought together under UK Research and Innovation (UKRI) as of April 2018. As this is the case, all your requests have been collated into a single request under UKRI.

1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?

Our BACS payment software is provided by Bottomline Technologies Ltd.

The expiry date of this contract is 03/01/2025.

Description of this contract is PTX Test and BACS subscription.

2. How much you are paying annually for this contract, and where do you advertise for this tender?

The total value of this contract is £13,813.84; the strategy used for the procurement of this contract was 1-Quote (Sub-25k).

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact within the next 40 working days:

Head of Information Governance
Email: foi@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: www.ico.org.uk.

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see [UKRI's complaints policy](#)¹.

Yours sincerely,


Information Governance
Information Rights Team
UK Research and Innovation
foi@ukri.org | dataprotection@ukri.org

¹ <https://www.ukri.org/who-we-are/contact-us/make-a-complaint/#skipnav-target>