



[REDACTED]

23 October 2023

Dear [REDACTED]

Freedom of Information request: FOI2023/00802

Thank you for your Freedom of Information request received on the 16 October in which you requested the following:

Your request:

I am currently embarking on a research project around Cyber Security and was hoping you could provide me with some contract information relating to following information:

- 1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats*
- 2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.*
- 3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.*

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.

For each of the different types of cyber security services can you please provide me with:

- 1. Who is the existing supplier for this contract?*
- 2. What does the organisation annually spend for each of the contracts?*
- 3. What is the description of the services provided for each contract?*
- 4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)*
- 5. What is the expiry date of each contract?*
- 6. What is the start date of each contract?*
- 7. What is the contract duration of contract?*
- 8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*
- 9. Number of Licenses (ONLY APPLIES TO CONTRACT 3)*

Our response

I can confirm that UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats

- 1. Who is the existing supplier for this contract?*

Bytes Software Services Ltd

2. *What does the organisation annually spend for each of the contracts?*

£169,313.19 (Excl. VAT)

3. *What is the description of the services provided for each contract?*

Enterprise Firewall Management

4. *Primary Brand (ONLY APPLIES TO CONTRACT 1&2)*

Releasing the brand name would prejudice the prevention or detection of crime as per Section 31(1)(a) of the FOIA. Section 31(1)(a) is a qualified exemption and therefore subject to a public interest test. UKRI applied the Public Interest Test to this request as set out below.

Public interest in favour of releasing the information:

- There is a public interest in favour of release of the information, to uphold the principles of transparency and accountability, in disclosing information about government or public authority infrastructure and contracts.

Public interest test in favour of withholding the information:

- The release of this information would be seen to prejudice the prevention or detection of crime, by making UKRI's computer systems more vulnerable to hacking and therefore facilitate the possibility of a criminal offence being carried out.
- There is an overwhelming public interest in keeping government or public authority computer systems secure, which would be served by non-disclosure.

UKRI has therefore reached the conclusion that, on balance, the public interest is better served by withholding the selected information under Section 31(1)(a).

5. *What is the expiry date of each contract?*

30/07/2024

6. *What is the start date of each contract?*

31/07/2023

7. *What is the contract duration of contract?*

12 Months

8. *The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*

We are exempting the name, job title and contact information of individuals under section 40(2) of the FOIA. Disclosing this information would contravene the first Data Protection Principle as defined under Section 86 of the Data Protection Act 2018 and Article 5 of UK General Data Protection Regulation (UK GDPR).

Section 40(2) is an absolute exemption and does not require a public interest test.

The UK Shared Business Services (UKSBS) Supplier Management Team act as the first point of contact for supplier engagement, managing direct engagement or opportunities through Crown Commercial Services frameworks. The team can be contacted via UKSBS Switchboard on 01793 867000. If you are

interested in becoming a supplier for UKRI you may find it useful to look at guidance available on the UK SBS website [here](#).¹

2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.

1. *Who is the existing supplier for this contract?*

Boxxe Ltd

2. *What does the organisation annually spend for each of the contracts?*

£111,750.84 (Excl VAT)

3. *What is the description of the services provided for each contract?*

Software licence and maintenance

4. *Primary Brand (ONLY APPLIES TO CONTRACT 1&2)*

Releasing the brand name would prejudice the prevention or detection of crime as per Section 31(1)(a) of the FOIA. Please refer to the answer to Contract 1, Item 4 for further details.

5. *What is the expiry date of each contract?*

19/08/2024

6. *What is the start date of each contract?*

20/08/2023

7. *What is the contract duration of contract?*

12 Months

8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.

We are exempting the name, job title and contact information of individuals under section 40(2) of the FOIA. Please refer to the answer to Contract 1, Item 8 for further details.

3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.

1. *Who is the existing supplier for this contract?*

Phoenix Software Ltd

2. *What does the organisation annually spend for each of the contracts?*

£878,537.83 (Excl VAT)

3. *What is the description of the services provided for each contract?*

Microsoft Licenses Enrolment for Education Services (EES)

4. *What is the expiry date of each contract?*

¹ <https://www.uksbs.co.uk/services/procure/Pages/supplier.aspx>

31/12/2025

5. *What is the start date of each contract?*

01/01/2023

6. *What is the contract duration of contract?*

3 years

7. *The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*

We are exempting the name, job title and contact information of individuals under section 40(2) of the FOIA. Please refer to the answer to Contract 1, Item 8 for further details.

8. *Number of Licenses (ONLY APPLIES TO CONTRACT 3)*

22,179

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance


Email: foi@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: www.ico.org.uk.

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,


Information Governance
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