



[REDACTED]

18 February 2021

Dear [REDACTED],

Freedom of Information request: FOI2021/00017

Thank you for your Freedom of Information request received on the 15 January in which you requested the following:

Your request, received by the British Antarctic Survey (BAS) and NC3Rs:

I am writing to you to request some information about your Telecoms and IT infrastructure. I politely request information on your current provider for the following:

- 1) *Current mobile and fixed lines provider*
- 2) *Contract end dates for both*
- 3) *No. of mobile connections*
- 4) *Key decision maker*
- 5) *Wi-Fi/broadband Contract end date*

Our response

I can confirm UK Research and Innovation (UKRI) hold the information relevant to your request on behalf of BAS and NC3Rs. Please see the information below:

- 1) Current mobile and fixed lines provider
BAS and NC3R's both hold mobile contracts with O2-mobile. BAS landline services are provided by BT. NC3R landlines are not provided by UKRI, therefore the landline information is not held.
- 2) Contract end dates for both
The O2 contract end date is 10 August 2021. The contract end date has passed for BT.
- 3) No. of mobile connections
There is c.160 O2-mobile connections.
- 3) Key decision maker
IT related contracts are managed by the UKRI Digital, Data and Technology team and can be contacted on ddatbusinessops@ukri.org.
- 4) Wi-Fi/broadband Contract end date and provider
BAS and NC3Rs do not have a broadband connection but a dedicated internet feed via JANET!. The current contract end date with JANET! is July 2023.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance

UK Research and Innovation, Polaris House, North Star Avenue, Swindon SN2 1FL

www.ukri.org


Email: foi@ukri.org or infogovernance@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: <http://www.ico.gov.uk/>

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,


Information Governance
Information Rights Team
UK Research and Innovation
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