



[REDACTED]

26 November 2021

Dear [REDACTED],

Freedom of Information request: FOI2021/00500

Thank you for your Freedom of Information request received on the 19 November in which you requested the following:

Your request:

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers. The type of contract I wish to see is below:

1. *Dedicated hosting- Managed environment*

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. *Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?*
2. *Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?*
3. *What is the annual contract value for each contract?*
4. *What type of cloud environment?*
Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.
Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.
5. *What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*
6. *What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*
7. *When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*
8. *What is the contract period in years? Please include whether the agreement has any extension periods?*
9. *What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,*
10. *Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.*

You may have received the same request in the past. The information sent has now expired and I required an update as soon as possible. If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates

Our response:

I can confirm UK Research and Innovation (UKRI) do not hold information relevant to your request. Please see the information below.

Using the definition of “Dedicated hosting – managed environment” that is available from [Rackspace](#)¹ and [Wikipedia](#)², we have taken this request to be referring to leasing an entire physical server, or servers, for the sole use of UKRI and not shared with anyone else.

UKRI do not hold any contracts of this nature. All of our services operate in the standard shared hosting environments on the platforms we use.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance

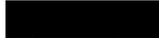
Email: foi@ukri.org or infogovernance@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: <http://www.ico.gov.uk/>

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI’s complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,


Information Governance
Information Rights Team
UK Research and Innovation
foi@ukri.org | dataprotection@ukri.org

¹ <https://www.rackspace.com/en-gb/library/what-is-dedicated-hosting>

² https://en.wikipedia.org/wiki/Dedicated_hosting_service