



[REDACTED]

4 April 2023

Dear [REDACTED]

Freedom of Information request: FOI2023/00113

Thank you for your Freedom of Information request received on the 8 March in which you requested the following:

Your request:

I am currently running a survey about printing within public sector to get an understanding of the attitudes towards print, the types of technology used, and also any trends in ownership of print. I am making the following Freedom of Information Request to gather the relevant data.

- 1. How many employees do you have?*
- 2. How many printers (A4, A3 single function or multi-function) do you have?*
- 3. How many print servers do you have?*
- 4. Do you use any print management software (Equitrac, SafeQ, PaperCut, PrinterLogic etc)?*
- 5. Who supplies your printers, software and servers?*
- 6. If so, which do you use?*
- 7. What is the job title of the person responsible for printers within your organization?*

Our response

I can confirm that UK Research and Innovation (UKRI) hold information relevant to your request. Please see the information below.

- 1. How many employees do you have?*

UKRI has 8,061 employees, and employs 419 contractors, for a total headcount of 8,480.

- 2. How many printers (A4, A3 single function or multi-function) do you have?*

Across UKRI, there are 222 printers. This number does not include desktop printers or printers not connected to the network.

- 3. How many print servers do you have?*

Across UKRI, there are 13 print servers.

- 4. Do you use any print management software (Equitrac, SafeQ, PaperCut, PrinterLogic etc)?*

Yes. These are: SafeQ, Uniflow, and PaperCut.

5. *Who supplies your printers, software and servers?*

- i. The suppliers of printers across UKRI are Konica and Kyocera.
- ii. The suppliers of software across the UKRI estate are Konica, Canon, BIST Group, and Brother's own soft print drivers (DCP).
- iii. The suppliers of software across the UKRI estate are Konica and Dell.

6. *If so, which do you use?*

UKRI uses Bizhub 658e, Bizhub C308 and Bizhub C300i.

7. *What is the job title of the person responsible for printers within your organization?*

This information is withheld under section 40, personal information. All enquires related to contracts can be made through ddatprocurement@uksbs.co.uk. UK SBS are a shared service provider and manage the contract on behalf of UKRI.

We are exempting the job titles of the people responsible for printers across UKRI under section 40(2) of the FOIA. Disclosing this information would contravene the first Data Protection Principle as defined under Section 86 of the Data Protection Act 2018 and Article 5 of EU General Data Protection Regulation (GDPR) 2016. Section 40(2) is an absolute exemption and does not require a public interest test.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance


Email: foi@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: www.ico.org.uk.

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,


Information Governance
Information Rights Team
UK Research and Innovation
foi@ukri.org | dataprotection@ukri.org