



**UK Research
and Innovation**

[Redacted]

13 October 2021

Dear [Redacted],

Freedom of Information request: FOI2021/00424

Thank you for your Freedom of Information request received on the 15 September in which you requested the following:

Your request:

Workday and TotalMobile contracts have expired. I would like to know whether these contracts are still valid or replaced by any other supplier. Please confirm.

Our response:

I can confirm UK Research and Innovation (UKRI) hold some information relevant to your request. Please see the information below.

The Workday contract has been extended to co-terminate with the Oracle contract (used for ERP, CRM, HR, Payroll and Finance in the rest of UKRI) which will then allow a new cross-UKRI system to be implemented during 2022.

As a reminder, this Oracle contract is administered by UKSBS and for further information on this any requests should be directed to FOI@uksbs.co.uk.

No information is held on any contract with TotalMobile.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance

Email: foi@ukri.org or infogovernance@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: <http://www.ico.gov.uk/>

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,



Information Governance
Information Rights Team
UK Research and Innovation
foi@ukri.org | dataprotection@ukri.org