



[REDACTED]

27 September 2021

Dear [REDACTED],

**Freedom of Information request: FOI2021/00413**

Thank you for your Freedom of Information request received on the 9 September in which you requested the following:

**Your request:**

CA Reference code: 2362467

*I would be most grateful if you would provide, under the Freedom of Information Act (FOIA), details in respect to the contract below. This is to help facilitate market research into those companies that have not been successful in securing this public sector contract.*

GB-Oxford: UKRI-1566 Telephony Maintenance and Support Services for UKRI-STFC. The awarded tender details can be viewed here <https://app.contractsadvance.co.uk/release/2362467>.

Please provide the following:

- The suppliers who applied for inclusion on each framework/contract and who were unsuccessful at the PQQ & ITT stages
- Duration of Framework/contract

**Our response:**

I can confirm UK Research and Innovation (UKRI) hold the information relevant to your request. Please see the information below.

This contract was a direct award to Logicalis UK Ltd, based on a requirement for additional deliveries by the original supplier. The contract runs for a duration of 12 months from 1 September 2021 to 31 August 2022.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance

Email: [foi@ukri.org](mailto:foi@ukri.org) or [infogovernance@ukri.org](mailto:infogovernance@ukri.org)

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: <http://www.ico.gov.uk/>

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,



Information Governance  
Information Rights Team  
UK Research and Innovation  
[foi@ukri.org](mailto:foi@ukri.org) | [dataprotection@ukri.org](mailto:dataprotection@ukri.org)