



[REDACTED]

30 May 2025

Dear [REDACTED],

Freedom of Information request: FOI2025/00486

Thank you for your Freedom of Information request received on the 13 May in which you requested the following:

Your request:

I am seeking information from UK Research and Innovation about how their information systems are hosted. I am specifically referring to <https://www.ukri.org/>.

For the information system, I would like to know the following details on 11/6/2025.

- 1. Is the system hosted on-premises by UKRI, by a commercial hosting provider (e.g., a cloud provider such as Amazon Web Services), a combination of the two, or via some other arrangement?*
- 2. If a commercial hosting provider is involved, please supply the name of the provider(s).*
- 3. Since when have the current hosting arrangements been in place?*

Our response:

I can confirm that UK Research and Innovation (UKRI) holds information relevant to your request. Please see the information below.

Please note, under the Freedom of Information Act we can only provide information that is held at the time a request is made, therefore we cannot provide details relevant to the date you specify of 11 June 2025. In responding to your request, we have considered the information available up to the date that the request was made on 13 May 2025.

- 1. Is the system hosted on-premises by UKRI, by a commercial hosting provider (e.g., a cloud provider such as Amazon Web Services), a combination of the two, or via some other arrangement?*

The UKRI website is hosted on Amazon Web Services (AWS).

- 2. If a commercial hosting provider is involved, please supply the name of the provider(s).*

AWS host the service and Databarracks provide managed service support.

- 3. Since when have the current hosting arrangements been in place?*

The current One Government Value Agreement (OGVA) framework AWS contract commenced in February 2024. Prior to this, AWS services were procured under the Open Clouds for Research Environment (OCRE) framework.

If you have any queries regarding our response please do let us know. If you are dissatisfied with the handling of your request, you have the right to ask for an internal review, explaining which elements of this decision you disagree with and why. Internal review requests should be submitted within 40 working days of the date of our response and should be addressed to:

Head of Information Governance


Email: foi@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: www.ico.org.uk.

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see [UKRI's complaints procedure](#)¹.

Yours sincerely,


Information Governance
Information Rights Team
UK Research and Innovation
foi@ukri.org | dataprotection@ukri.org

¹ <https://www.ukri.org/who-we-are/contact-us/make-a-complaint/#skipnav-target>