



[REDACTED]

11 March 2020

Dear [REDACTED],

**Freedom of Information request: FOI2020/00039**

Thank you for your Freedom of Information request received on the 17 February 2020 in which you requested the following:

**Your request:**

1. *Are you running an Oracle or SAP ERP solution?*
2. *If so, what version are they currently running on and which modules are you using?*
3. *Are you planning to upgrade in the next 12-18 months?*
4. *Do you have plans to move to a SAAS model?*
5. *Do you have plans to migrate our current ERP to a cloud Solution?*
6. *Do you run Oracle Databases?*
7. *If so what versions, are you planning an upgrade in the next 12 – 18 months?*
8. *Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?*
9. *Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?*
10. *What is the value of the SAP Support contract and when does it renew?*
11. *What is the value of the Oracle support contract and when does it renew?*
12. *Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?*
13. *Do you currently work with any SAP or Oracle third party support providers?*

**Our response**

I can confirm UK Research and Innovation (UKRI) hold some of the information relevant to your request. Please see the information below.

1. Are you running an Oracle or SAP ERP solution?  
Oracle
2. If so, what version are they currently running on and which modules are you using?  
Oracle Version 12
3. Are you planning to upgrade in the next 12-18 months?  
Information not held - UKRI use Oracle as part of the contract UKSBS has with the Department for Business, Energy and Industrial Strategy (BEIS).
4. Do you have plans to move to a SAAS model?  
Information not held - UKRI use Oracle as part of the contract UKSBS has with BEIS.
5. Do you have plans to migrate our current ERP to a cloud Solution?  
Information not held - UKRI use Oracle as part of the contract UKSBS has with BEIS.
6. Do you run Oracle Databases?  
Yes

7. If so what versions, are you planning an upgrade in the next 12 – 18 months?  
Information not held - UKRI use Oracle as part of the contract UKSBS has with BEIS.
8. Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?  
Information not held - UKRI use Oracle as part of the contract UKSBS has with BEIS.
9. Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?  
No
10. What is the value of the SAP Support contract and when does it renew?  
N/A - SAP is not used
11. What is the value of the Oracle support contract and when does it renew?  
Information not held - UKRI use Oracle as part of the contract UKSBS has with BEIS.
12. Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?  
UKSBS Procurement/ISS Supplier management team.
13. Do you currently work with any SAP or Oracle third party support providers?  
Yes

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact:

Head of Information Governance


Email: [foi@ukri.org](mailto:foi@ukri.org) or [infogovernance@ukri.org](mailto:infogovernance@ukri.org)

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: <http://www.ico.gov.uk/>

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,

  
Information Governance  
Information Rights Team  
UK Research and Innovation  
[foi@ukri.org](mailto:foi@ukri.org) | [dataprotection@ukri.org](mailto:dataprotection@ukri.org)