**UK Research and Innovation**

20 July 2023

Dear ██████,

**Freedom of Information request: FOI2023/00391**

Thank you for your Freedom of Information request received on the 22 June in which you requested the following:

**Your request:**

*EOS / EOL Networking Equipment*
*1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate?*
*----*
*Network Lifecycle*
*2a. Have you conducted a network refresh in the past 36 months?*
*2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration)*
*2c. Which vendor/technology solution was chosen?*
*2d. Which reseller/partner delivered the solution?*
*2e. Who maintains the solution?*
*2f. When does the maintenance contract expire/renewal date?*
*----*
*Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?*
*3a. Data centre (yes/no)*
*3b. Enterprise networking (yes/no)*
*3c. Wi-Fi (yes/no)*
*3d. Security (yes/no)*
*3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing (yes/no)*
*3f. Network monitoring (yes/no)*
*3g. Which vendor and what equipment was tested?*
*3h. Which partner/reseller provided the POC?*
*3i. Was the POC successful?*
*3j. Do you intend to use the solution in a live environment?*
*----*
*Do you plan to refresh your network in the next 24 months for any of the below technology areas:-*
*3a. Data centre (yes/no)*
*3b. Enterprise networking (yes/no)*
*3c. Wi-Fi (yes/no)*
*3d. Security (yes/no)*
*3e. Collaboration/Microsoft Telephony (yes/no)*
*3f. Network monitoring (yes/no)*
*3g. When do you plan to have the new solution implemented? (Specify date)*
*3h. Have you/do you intend to go to RFx for this?*
*3i. When do you plan to go to RFx for this?*
*----*
*Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:-*
*4a. Data centre*
*4b. Enterprise networking*
*4c. Wi-Fi*

*4d. Security*
*4e. Collaboration*
*4f. Network monitoring*
*----*

*Cisco Support*
*5a How are you currently supporting your Cisco estate?*
*5b. Which company sells/provides you with support?*
*5c. If you outsource support, for which aspects?*
*5d. How do you keep your equipment/software up to date?*
*----*

*Cisco Partner/Reseller*
*6a. Who is the supplier/reseller for Cisco hardware/software?*
*6b. Do you have a preferred supplier agreement for Cisco hardware/software?*
*6c. When do these supplier agreements expire?*
*6d. How long has the current supplier relationship existed?*
*----*

*Cisco Enterprise Agreement (EA)*
*7a. Do you have a Cisco (EA)?*
*7b. When is your (EA) contract expiry/renewal date?*
*7c. Who provides/resells your Cisco (EA)?*
*----*

*Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:-*
*8a. Data centre*
*8b. Enterprise networking*
*8c. Wi-Fi*
*8d. Security*
*8e. Collaboration*
*8f. Network monitoring*
*----*

*HP/Aruba Support*
*9a How are you currently supporting your HP/Aruba estate?*
*9b. Which company sells/provides you with support?*
*9c. If you outsource support, for which aspects?*
*9d. How do you keep your equipment/software up to date?*
*----*

*HP/Aruba Partner/Reseller*
*10a. Who is the supplier/reseller for HP/Aruba hardware/software?*
*10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software?*
*10c. When do these supplier agreements expire?*
*10d. How long has the current supplier relationship existed?*
*----*

*HP/Aruba Enterprise Agreement (EA)*
*11a. Do you have an HP/Aruba (EA)?*
*11b. When is your (EA) contract expiry/renewal date?*
*11c. Who provides/resells your HP/Aruba (EA)?*
*----*

*Telephony*
*12a. Do you have ISDN Lines?– Supplier, quantity (lines), contractual position*
*12b. Do you have PSTN Lines? – Supplier, quantity (lines), contractual position.*
*12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position.*
*12d. Have you started/completed projects to prepare for the PSTN switch-off?*
*12e. Which technology partner assisted in your PSTN switch-off readiness project?*
*12f. Would you describe your organisation as entirely ready for the PSTN switch-off?*
*12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position*
*12h. Who maintains your PBX (phone system)*
*12i. How long has the relationship with the maintainer been in place?*
*----*

*Microsoft Telephony*

*13a. Which Microsoft O365 do you use eg E3,E5?*
*13b. Do you use a shared O365 tenant?*
*13c. Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP).*
*13d. Who resells your OO365 licences.*
*13e. When is your licencing renewal date/anniversary for these services?*
*13f. Do you have Microsoft Calling Plans, if so how many licences (users)*
*13g. Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users).*
*13h. Who supplies this service?*
*13i. When is your licencing renewal date/anniversary for these services?*
*13j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)?*

**Our response:**

I can confirm that UK Research and Innovation (UKRI) holds information relevant to your request. Please see the attached spreadsheet *"FOI2023 00391 Question Responses"* for our answers to your questions.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact within the next 40 working days:

Head of Information Governance
Email: foi@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: www.ico.org.uk.

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: https://www.ukri.org/about-us/policies-and-standards/complaints-policy/

Yours sincerely,

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