



Sent by email: request-1053969-c8174238@whatdotheyknow.com

11 December 2023

Dear

Freedom of Information request: FOI2023/00949

Thank you for your Freedom of Information request received on the 30 November in which you requested the following:

Your request:

Dear Science and Technology Facilities Council,

I would be most grateful if you would provide me, under the Freedom of Information Act, the information requested below.

The details we require are:

- 1) Do you use a social listening platform?*
- 2) If so, what tools do you use?*
- 3) How much do you spend annually on a social listening tool?*
- 4) Which month & year does your contract with your supplier end?*
- 5) Do you use a media monitoring platform?*
- 6) If so, what tools do you use?*
- 7) How much do you spend annually on a media monitoring tool?*
- 8) Which month & year does your contract with your supplier end?*
- 9) Who is the budget holder for these contracts?*

Our response

I can confirm that UK Research and Innovation (UKRI) do not hold any information relevant to your request. Please see the information below.

We can confirm that Science and Technology Facilities Council do not use a social listening platform or media monitoring platform.

If you have any queries regarding our response or you are unhappy with the outcome of your request and wish to seek an internal review of the decision, please contact within the next 40 working days:

Head of Information Governance

Email: foi@ukri.org

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the internal review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by UKRI. The Information Commissioner can be contacted at: www.ico.org.uk.

If you wish to raise a complaint regarding the service you have received or the conduct of any UKRI staff in relation to your request, please see UKRI's complaints policy: <https://www.ukri.org/about-us/policies-and-standards/complaints-policy/>

Yours sincerely,

Information Governance
Information Rights Team
UK Research and Innovation
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